Code No: 763AM

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD MBA III Semester Examinations, September/October - 2022 LEARNING AND DEVELOPMENT

Time: 3 Hours Max.Marks:75

Answer any five questions All questions carry equal marks

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- 1.a) What do you understand by positive and negative reinforcement?
 - b) Explain the rationale of reinforcement theory. Discuss behavior modification with an example. [7+8]
- 2. What is informal learning? How does it occur? Explain in detail the roles of expectancy, instrumentality, and valence in motivating a person according to expectancy theory. [15]
- 3. Discuss the training needs in following business strategies
 - a) Concentration
 - b) Internal and External Growth
 - c) Active Experimentation.

[5+5+5]

- 4.a) Explain the terms concentration strategy and divestment strategy. What is meant by needs assessment? What are the reasons for planned training?
 - b) Discuss the advantages of needs assessment techniques.

[8+7]

- 5. What is the rational for traditional training methods? Discuss the merits and demerits of following training methods
 - a) Presentational vaining
 - b) Hands-on training.

[8+7]

- 6.a) Discuss the influence of internet technology on training. How can social media be used for training?
 - b) Discuss the role of Teleconferencing and Webcasting in distance learning. [8+7]
- 7.a) Briefly discuss the Myers-Briggs Type Indicator (MBTI) test for employee development.
 - b) Outline a model for career development. Briefly discuss the four career strategies.

[8+7]

- 8. Briefly explain the terms competency mapping and career management. Explain the following components of career management systems.
 - a) Self-assessment
 - b) Reality-check
 - c) Action planning.

[5+5+5]

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